

Homeless and our Neighborhoods



The Summary

Solution Based City-Wide Community Conversation

Wednesday August 16, 2017
6:00PM - 8:00PM

Steele Indian School Park
Memorial Hall
300 E. Indian School Road
Phoenix, Arizona

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Executive Summary

The problem / solution based community conversation was held on August 16, 2017 at Indian Steele Park Memorial Hall in Phoenix, Arizona. This open community meeting was a response to city wide concerns, frustrations and inquires about the homeless population in our neighborhoods and the negative impact to the quality of life for the residents and businesses.

They specifically were concerned that service providers and the City of Phoenix were not responding to this issue and more importantly, they did not feel that there was a strong plan in place that addressed both the issue of homelessness and homeless in our neighborhoods.

Their goal was that the quality and quantity of services to the homeless are **improved** and that the impact of the homeless on our neighborhoods is minimized.

This resident driven document is to inform homeless service providers, faith groups, hunger serving agencies, government entities and other interested stakeholders of the weight of the impact of the homeless in our neighborhoods which has now become as critical as the homeless issue itself.

Residents hoped that this brainstorming session will result in a willingness to work together, a commitment to be honest and truthful in a respectful productive way through action and accountability.



Name: _____

Email: _____

Contact Phone: _____

Council District: _____

I would like to receive follow up information and updates:

Yes _____ No _____

A grey outline of a house shape containing a form with several lines for text entry.

Name of Neighborhood Group: _____

Major cross streets: _____

Critical Issue for you? _____

Suggest/Idea to fix this? _____

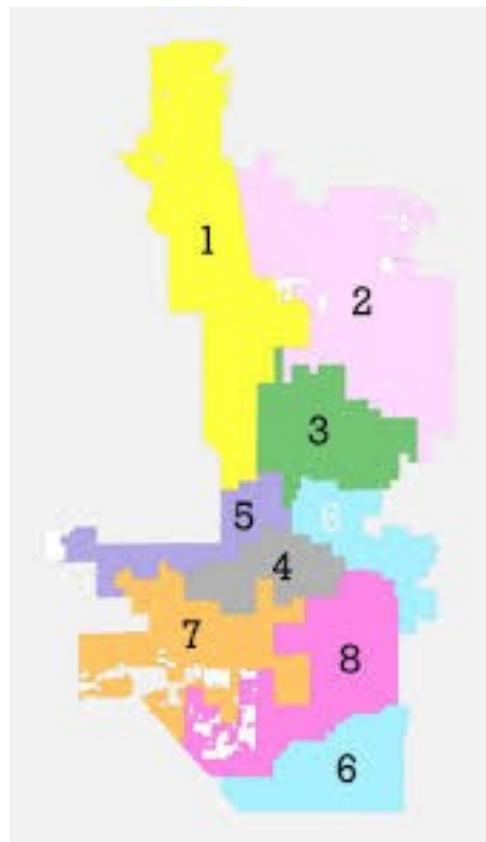
Executive Summary - Continued

In total, 144 comments were received, either at the community conversation of August 16, 2017 or on-line. The input came from resident leaders/individuals from 42 neighborhoods in the City of Phoenix. After reviewing the comments, we categorized the top 3 issues of concern as follows (identified with an asterisk*)

*Safety	34%	Perceptions of <u><i>not feeling safe and secure</i></u>
*Blight	21%	Trash / Litter / Dumpster diving etc.
* Crime	19%	Theft, Breaking and Entering, Trespassing, Pan Handling, Loitering, etc.
Resources/Housing	10%	Lack of affordable housing units
Mental/Substance Abuse Services	9%	Lack of services available and utilized
N/A	8%	No entry / undeterminable

Number of comments received by Council Districts:

- District #1 - 01%
- District #2 - 00%
- District #3 - 03%
- District #4 - 16%
- District #5 - 18%
- District #6 - 09%
- District #7 - 42%**
- District #8 - 11%



Executive Summary - Continued

Outcome / Expectations



1. The organizing team stated that they will host another community conversation again in six months for updates on their concerns and suggestions regarding “Homeless in our Neighborhoods” tentatively scheduled for Wednesday, February 21, 2018 6:00p to 7:30p (Site to be determined)
2. The organizing team will publish the summary of the “Homeless in our Neighborhoods” Community Conversation by November 2017
3. The organizing team will deliver, mail, email this summary document to the Mayor, City Council Members, State of Arizona Housing Department, Human Service Campus, CASS (Central Arizona Shelter Services), Arizona Department of Education Office of Community Outreach, Maricopa Association of Governments Homeless Coalition and service providers such as: United Way, St. Vincent de Paul, Lodestar Foundation, St. Joseph the Worker or upon request from any interested party.
4. The document will be available on-line at: www.phxrevitalization.org
5. The organizing team made a clear statement that **they will not support additional buildings or housing units at the downtown Human Service Campus.**
6. The organizing team requests that policy be changed to include: When public funds are to be awarded to agencies serving the homeless, the application should require community involvement that could possibly identify issues that impact neighborhoods positively or negatively.
7. Solutions/Ideas: 96 comments were submitted by participating stakeholders (these can be viewed in the Council District Section of this document)
8. Top 3 issues: Safety, Blight and Crime

METHODOLOGY

Resident leaders from multiple neighborhoods throughout the City of Phoenix were expressing their concerns regarding the growing and impactful issues of the homeless in their neighborhoods. .

A preliminary meeting was organized and facilitated by Phoenix Revitalization Corporation (PRC) to connect these neighborhood leaders in June of 2017. At this meeting it was decided to host a open citywide conversation and invite neighborhood leadership / individuals to join us and contribute comments regarding their concern. Critical stakeholders would be invited to give updates on their programs and to meet with attendees.

The organizing team consisted of twelve neighborhoods. Facilitation and support was provided by Phoenix Revitalization Corporation, a local 501c (3) non-profit whose mission statement is: *“Revitalizing Neighborhoods, Connecting Generations”*.

The team created a flyer and distributed this on-line and door-to-door. In addition, they created an on-line input opportunity for those who could not attend which remained open until August 31, 2017 which was housed on the PRC web-site.

The on-line registration and the on-site registration included: Name, Address, Email, Phone Contact, Council District and Neighborhood Group (if applicable). One could identify their major issue and a solution for that issue.

The information was sorted by Council District to be included in this report. In addition, the information was categorized by the team based on frequency.

This summary was presented to the Mayor of the City of Phoenix and available on line for viewing at: www.phxrevitalization.org in October 2017 at the Mayor’s Neighborhood Advisory Council Meeting.

Homeless in our Neighborhoods

Community Conversation

August 16, 2017

Opening Statement:

Twila Lake / Woodland Neighborhood Association



I am from Woodland Historic District, which is Van Buren to Adams Streets and 9th Avenue to 17th Avenue. Woodland has three distinctions:

- 1) Being one of the oldest historic neighborhoods in Phoenix
- 2) Being close to the airport and having one of the highest noise ratings because the planes are at the lowest levels flying directly over our homes
- 3) Being the closest neighborhood to the Human Services Campus, also known as CASS or the homeless shelter. The Campus is considered the HUB or the center for the homeless population. The Campus is located at 12th Avenue/Jefferson/ Madison area. 12th Avenue is about in the center of the Woodland neighborhood.

The campus is three blocks south of Woodland. So we get the majority of foot traffic traveling through our neighborhood coming and going to the Campus.

Although homelessness is a national problem, we are only here to discuss the concerns of the impact of homelessness on the residents in the Phoenix Metro area. We are not here to devalue or debate the issues of homelessness, but to address the value of concerns from Phoenix residents about our neighborhoods. The homeless and resident concerns should have equal value.

Our neighborhoods are being invaded by homeless people, whether trespassing on our properties, constructing homeless encampments, using our alleys as bathrooms, dumping over trash cans, breaking into our homes and cars, drugs, needles, liter, blight, feces and urinary discharges, nakedness, homeless openly engaging in sex, household items-bikes-mail all stolen, strangers shouting obscenities from the sidewalks at residents, pets in our yards harassed, parents having to protect their children at the school bus stops, homeless sleeping in our alleys or on our porches, residents unable to let their children play at the park, these are just a few of our concerns.

Twila Lakes Opening Statement continued...

I am sad that I cannot have my small grandchildren spend time with me at home because it is not safe at my house, or in my yard or at University Park. My neighborhood has the highest rate of registered sex offenders in the State, because the State of Arizona drops sex offenders off at the homeless campus. Although the Human Services Campus does not accept sex offenders, it still leaves them with nowhere to go except to camp out and hang out in our neighborhoods and parks. There may be some here that are not familiar with The Human Services Campus, sometimes known as CASS (Central Arizona Shelter Services), near 12th Avenue and Jefferson, in downtown Phoenix.

The Campus is inclusive with services such as; an intake center for ID badging, Lodestar Day Resources, computers, clothing, St. Joseph the Worker for job development, medical and dental care, medications, mental health care, barber shop services, St. Vincent De Paul provides three meals a day and there are sleeping facilities for 450 people nightly. The Campus serves approximately 1500 homeless individuals every day.

For my neighborhood, I have concerns that the Campus wants to expand. My neighborhood was promised before the Campus was built during public hearings like this one, that it would house no more than 450 nightly. It appears that recently, the 450 number sleeping on the site has increased by 250 and now houses 700 homeless each night. Another promise broken to residents.

Every time there is a discussion regarding the concentration of homeless in the downtown Phoenix area I hear that facilities will be built in other cities to alleviate this concentration in Phoenix. But, there has been little relief for Phoenix residents as promises of building new facilities in sister cities of Glendale, Mesa, Tempe, have never materialized. That was another promise made during public hearings. That the Human Services Campus in Phoenix would not have all the burden and that surrounding cities would share in the problem. All these promises go unfilled. It never happens. All these cities drop off their homeless population on our doorstep, at the HUB, the Human Services Campus in Phoenix .

It is not fair that, Phoenix is the mecca for the homeless population. When will other cities share this burden?

Twila Lakes Opening Statement continued...

The State of Arizona is equally guilty of adding to our homeless problems. Upon release from prison the Arizona Department of Corrections drops paroled inmates off at the Campus. Years ago, there were half-way houses for inmates to be transitioned back into the community. That does not happen anymore. These convicted criminals are dropped off near my neighborhood at the Human Services Campus and left to wander around our neighborhoods and parks.

The homeless population is either growing or the attempts by providers to meet demands are failing. We need providers to take a fresh approach to these issues. How effective is rapid re-housing if rent is pre-paid for six months and at the end of six months, the tenant becomes homeless again because there is no sustainable structure for success. We have faith groups that want to do their part to help the homeless by providing meals down at the Human Services Campus site. All the uneaten food, cups, tops, straws, napkins, hot dog holders, find their way into my neighborhood. We cannot keep our neighborhood free from this trash. The Campus provides meals, faith groups do not need to provide food to the homeless.

Faith groups would better serve the homeless if they housed one homeless person instead of providing food. If every church in the valley, took on as their mission, to house one homeless person, to help end homelessness – there could be a light at the end of the tunnel for the everyone.

We provide missionary services to help people all over the world, we need to do the same thing at home. A congregation could help fund a room, donate furnishings, provide groceries, show a homeless person the love of God and bring God into their lives. Adopt a homeless person, help someone IN AMERICA, in need.

There are entities that are dedicating some of their resources to solving problems of homelessness; the County – Maricopa Association of Government or MAG, the City of Phoenix, the State, Human Services Campus, United Way, to name a few. It does not appear that neighborhood residents are members of these boards or committees so decisions are made without resident input.

Twila Lakes Opening Statement continued...

We have no voice in decisions being made regarding the homeless impact on us or our neighborhoods. It is time we had a voice in this serious issue.

The Mayor, City Council Members, City of Phoenix Neighborhood Services, Human Services Campus, all the entities involved will receive copies of your questions, concerns, solutions.

Thank you.



Homeless in our Neighborhoods

Community Conversation

August 16, 2017

Closing Statement:

Kari Yunt / Oakland Neighborhood Association

I would like to take this time to thank the panel of presenters that joined us today for this first of several community conversations on the “Homeless and our Neighborhoods”.

Second I would like to recognize the facilitating groups and organizations contributing to tonight’s event: (see list in this document).

Third, it is our plan to take all the information we heard and the statements that we have received today including the ones to be received on-line through 08/30/17 and publish a document for action. We will be able to identify the 3 top priority concerns and request that our city and provider partners work with us on an action plan for immediate and long term changes to these issues.

In addition, we are asking that State, City or County policy be changed to include: When public funds are to be awarded to agencies serving the homeless, then the application should require community involvement that could possibly identify issues that impact neighborhoods positively or negatively.

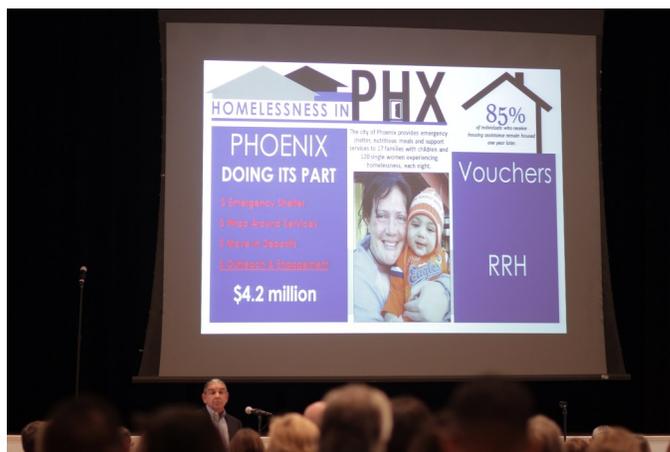
The people in this room are those that donate countless hours and money to agencies that serve the homeless population. We are here today to make the clear statement that **we will not support additional buildings or housing units at the downtown Human Service Campus.** It is our hope that under new management and leadership of the Human Service Campus and partners on the campus, they will understand that the residents of the area are just as valued as the homeless population they serve.



Homeless in our Neighborhoods Community Conversation August 16, 2017

Panel Guest Presenters:

City of Phoenix Human Services Department
Human Services Campus
Central Arizona Shelter Services (CASS)
City of Phoenix Police Department



Moe Gallegos, Director
Sheila Harris, Director
Ursula Strehphans, Chief Operating Officer
Commander Anthony Vasquez



Homeless in our Neighborhoods - Organizing Team

Marcos De Niza / Neighbors United

Grant Park Fight Back Association

Broadway Heritage Neighborhood Association

Neighborhood Coalition of Greater Phoenix

Cordova Neighborhood Association

North Ocotillo Business Association

Green Gables Neighborhood Association

VIP Coalition

Woodland Neighborhood Association

Oakland Neighborhood Association

Sevilla Neighborhood Association

West Plaza Neighborhood Association

Grace Salinas

Vangie Muller / Connie Gandarilla

Wyatt Moore

Neal Haddad

Larry Fallis

Frank Beaudrot / Mike Simms

Abraham James

Jeff Spellman

Twila Lake

Kari Yunt

Jamie Johnson

Robert Labate

Facilitating Agency

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Phoenix, Arizona 85034

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Email: info@phxrevitalization.org



Special thank you to Mayor Greg Stanton Office and Doug Mings for assisting us to obtain a venue at the Indian Steel Park for this meeting and we extend appreciation to the Parks and Recreation support staff.

City Council District 1

Councilwoman Thelda Williams

Resident Comments:

District 1		
Neighborhood Group:	Issue:	Solution:
Metro Block Watch/ Cholla	Homeless & Crime	Try to be involved in schools/ neighborhood to encourage community relations.

City Council District 3

Councilwoman Debra Stark

Resident Comments:

District 3		
Neighborhood Group:	Issue:	Solution:
Sunnyslope	Investors not boarding up houses, causing homeless to break in.	Patrol homes that are being restored.
32 Shea	Affordable Housing	Work w/ landlords that are willing to rent to homeless individuals and families, create tax incentives for owners.
EMNC- Echo Mountain Neighborhood Coalition	Too many to list	Call/ Email me

City Council District 4

Councilwoman Laura Pastor

Vice-Mayor

Resident Comments:

District 4		
Neighborhood Group:	Issue:	Solution:
AZ Friends of Homeless	People are dying because lack of shelter and low income housing.	Housing first, incentivize low income housing.
Willo Neighborhood Association & Phoenix Historic Neighborhoods coalition	Increase in numbers of homeless people in Central Phoenix, doubled with a lack of services.	We need more low income housing options in Central Phoenix, along with other forms of assistance/ services to get people housed.
City of Phoenix- Parks & Rec	Resources for folks in parks.	Contact each individual, provide resources, and enforce rules.
Willo Historic District	Yes	I like the idea of “housing first”.
	Not enough affordable housing options.	Open up the process to new housing providers, for new idea with tiny homes.
City of Phoenix- Parks & Rec	Homeless related issues (drugs, crime, violence) at parks.	More park patrol.
AZ Friends of Homeless	Lack of shelter for vulnerable adults on the streets due to disability, mental health issues, felonies, etc. Which are causing other issues.	Emergency shelters set up with water, electric, cooling with buses or shuttles to community centers that have resources. Shelters should be similar to what Red Cross or Refugee Camps have.
Victory Outreach	Drugs, alcohol, prostitution, panhandling and homeless.	
Westwood Village Estates	The overall state of businesses on 19 th Ave from Indian School to Osborn.	Am in the process of forming a committee of neighbors and business owners to start up a conversation about what to do and how to proceed.

<p>Roosevelt Neighborhood</p>	<p>Crime/Theft. We have a lot of theft in Roosevelt from porches, furniture, cushions, large planters, yard art, etc. Also bicycles and baby trailers that attach are stolen all the the time here. Even out of peoples backyards. I was awake after midnight one eve on my couch and a woman came riding up with one of those baby trailers attached to her bike and was creeping up my lawn, I met her eyes in the window and she took off. Also alley traffic, or on the side of my house, wine bottles, toilet paper, human waste (Had one lean on my back gate and do diarrhea down it all dried on and stuck to it in the sun) Also a lot of problems in the alley with them going through dumpsters(I do report) leaving trash can lids open, sometimes I go out a week straight and keep shutting the large lid daily that is open when I get up in the AM(which brings Mosquitos, odor, feral cats) Have also picked up paperwork strewn in the alley, pill bottles, etc.(have reported also) We had a man at one time running from the police hopping walls hiding in our garage (police were here) I spotted him as the cops were leaving. He was taken. Later he returned to our home asking to see if he could check our garage for something he left!! My husband said no of course Much later I found foil in my garage and crack cocaine was what the police officer who came out said it was. Another episode we had a man at our door after midnight asking if we were the people who made tamales. Later found out our neighbors went down to the park and took Tamales to the homeless. This isn't what we want to encourage.</p>	<p>More police presence especially going down our alleys on a regular basis. Info issued to all neighbors via mail or door flyers on not feeding the homeless (with where they can obtain food services) and why, maybe give some examples because some people don't grasp the repercussions to follow to others (such as the homeless knocking at our home after midnight wanting tamales) A lot of the neighbors do not attend meetings or gather to obtain information we get online or at meetings. Also have another neighbor who leaves recycle items out for the homeless, behind me which in turn keeps them coming right behind our property on a regular basis.</p>
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<p>Coronado NA; NASWAZ</p>	<p>I am concerned about long-time, lower income residents who may at some point join the homeless population as their rents go up or when they lose homes they own or inherit in this neighborhood when they can no longer afford to pay for taxes and repairs. I think there is a natural tension between the homeowners who invest in Coronado as their primary residence, investors who flip houses at outrageous prices which threaten to charge our inclusive culture, and low income owners and renters who may be mostly preoccupied with basic needs and caring for family rather than home maintenance that is often expected in a rapidly gentrifying area.</p> <p>The bottom line is that we need to house the home and create affordable housing options for people at every income level in the central city and downtown.</p>	<p>Create policies that encourage (maybe default to) multi housing infill development in central and downtown phoenix that is affordable at every income level, free of restrictions that encourage economic segregation - housing for low income folks and those making under \$100K. It is ridiculous to me that what I understand to be formerly city owned property at McDowell and Central was provided subsidies for luxury housing that nobody I know can afford to rent (according to staff at AZ Housing Coalition). With the expansion of the light rail along south Central, I foresee even greater crisis developing for low and middle income residents of those areas.</p>
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<p>Roosevelt Action Association</p>	<p>The quantity of homelessness gives the neighborhood gives the impression that we live in bad part of town as well as the higher amounts of crime that we experience.</p>	<p>Teach neighbors how to advocate for better services for the homeless so there is less and how do do better community policing. Like bringing PNP to the neighborhood on a street by street level.</p>
<p>RAA</p>	<p>Safety - we have kids who walk/bike to school and there are numerous individuals along Central, by the park and at many corners along the way that appear to be on drugs or off their meds, which makes it nerve wracking as a parent. I also no longer feel comfortable sending them alone to Hance park to play, which they used to do. This kills the downtown family vibe and will send additional families into the suburbs. Shouldn't our downtown be the ultimate place to live, work and play?</p>	<p>Programs to rehabilitate these individuals. Look at other cities that have dealt with homelessness. Also, I'd rather tax money be spent on these types of programs than fixing my sidewalk.</p>

<p>Roosevelt</p>	<p>We haven't the number of homeless folks in the last couple of years that we did about a decade ago. It's hot so we don't anticipate more if and or until things cool off. The dog parks stink and people are incredibly rude so we rarely go to the park anymore. I imagine concerns are what they have always been: Shooting up in the deck park Bathing in the sprinklers Sleeping in the trees Pooping near dumpsters</p>	<p>Security at the park used to be great. The maintenance people in particular were fantastic, caring, genuine. Now the dog parks are so unpleasant as to be intimidating, though it is possible homeless folks aren't intimidated as I am. They used to sleep near the bushes east of Kenilworth before the tunnel. I don't know if they still do. Many of the homeless need medication, guidance and some kindness regarding next steps. Roosevelt has several publicly subsidized housing projects. Maybe the city could spread that out a little bit, like maybe neighbors north of McDowell could house some of the mentally ill.</p>
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City Council District 5

Councilman Daniel Valenzuela

Resident Comments:

District 5		
Neighborhood Group:	Issue:	Solution:
	Shelter & high level of services.	Fund shelters more and services.
Ocotillo Glen Neighborhood Association	Homeless camps, alley access and home break-ins.	Continue effort w/ NSD & more CAO's.
Cordova Neighborhood Association	Homeless parked in the alley, wandering around the neighborhood.	When a person is identified homeless, are they offered services. Is there a case manager who will guide and follow up with them?
Sevilla Neighborhood Association	Mentally ill homeless with no support services Not enough gov. solutions Need more communication to residents how to help/ who to call Why do homeless refuse service? How are these being overcome?	Available housing including small pets, to homeless/ low income. Skilled professional assistance, not well meaning folks, providing real services. One number to get help, advocates, one stop help. Enforce zoning, close fake support services. Educate before homeless to reduce shame of asking for help.

Cordova Neighborhood Association	My personal lack of knowledge, especially organized knowledge of this huge and complex issue.	Starting tonight, learn and study more. Hopefully I will be a more informed voter as a result, and maybe even “get involved” in some way(?)
Washington Park	Unlicensed Sober Living Homes	Use additional Opioid funding (OUD) to license & monitor sober living homes.
North Glen Square Neighborhood Association	Connection between homeless, transients and BOBs/ other crime.	
Augusta Avenue Neighborhoods, Take Action Phoenix, Neighborhood Coalition of Greater Phoenix	Property destruction	Are there not vacancy laws? Enforce them. We need to have a city run workforce that the homeless can participate to “Keep Phoenix Clean.” No work; no benefits. For mentally deficient folks, train them through sponsored programs to be independent & a credit to society.
St. Gregory	Aggressive panhandling, wandering/falling into roadways, dehydration/ fatalities.	Increase patrol/ security at gas stations, more public water fountains.
Royal Palm	Crime & Homelessness	Enforce laws (trespassing, break ins, drugs)
Augusta Avenue Neighbors	Disregard for other people’s property.	What these people need in most cases is a job. No benefits without working for it. If the person has mental deficiencies, then provide psychological counseling along with housing if they participate. But seeing that the state can’t even take care of children, I’m not sure if this will work.
Alta Vista Neighborhood	Behaviors including panhandling, crime (addictions, theft, etc.)	Legislation?

Canyon Corridor Neighborhood Alliance	So many of them have mental health issues, drug abuse or alcoholism. They don't value themselves or others, which often results in a negative approach to others.	<p>1st - have mental health teams that go out and make contact with them, eventually establishing a relationship that results in them accepting services or counseling</p> <p>2nd - A public service add (in Spanish and English, that shows what happens when you give homeless cash and what someone can do instead of giving them money that supports their addiction</p> <p>3rd - Using open land for homeless camps that gives them a place to live, contact with those who can help, shelter from weather and a sense of community. We could use the tents that the sheriff's department has. Supply them power and coverage with solar panels.</p>
VIP Coalition	Panhandling	Community-wide campaign to educate residents about the harm that is done to homeless individuals by giving them money on the street. We need to encourage people to support the organizations that truly help homeless.
19 th Ave & Glendale	The safety of citizens.	Interview homeless people to see the reason for homelessness. That may have already been done; however, sometimes it helps to know what a person's life is about, their motivations in order to formulate some solutions.
35 th Ave & Glendale	Trash left by those who are homeless	Handout trash bags to the homeless.
15 th Ave & Bethany Home	City leaders refuse to plan for and accept the idea that light rail brings in bad elements. Stop enabling people and making homelessness/ panhandling acceptable. Christown Mall should be a jewel. Instead, it- and every other spot west of Central Ave- is ignored and becomes a haven for questionable characters. If the goal of city leaders is for stable, financially sufficient families to flee this area so it becomes a total wasteland then they are well on their way. Shameful.	Stop being defensive, open your eyes and take a big picture view. This is not about "hating" a group or being "insensitive". This is about whether Phoenix wants to alienate large areas of stable, hardworking families and business owners and force them to leave so that areas of the city are taken over by transients, panhandlers and homeless.

City Council District 6

Councilman Sal DiCiccio

Resident Comments:

District 6		
Neighborhood Group:	Issue:	Solution:
Pierce Park Village	Homeless people in Pierce Park near Griffith School.	Try a work program to put people to work that are able to work and have safe shelter for them.
Pierce Park	Panhandling, making campground out of park, theft, B & E.	Get them off the streets.
Pierce Park Village	Homeless people in Pierce Park.	More of a police presence after park hours.
Pierce Park	Homeless in park and break ins.	Remove methadone clinic.
Pierce Park/ Rancho Ventura	Homeless camping out in parks, theft, and break-in.	Increase police presence more patrols or sweeps. Private security.
Pierce Park	I feel very unsafe walking my dog in the park/neighborhood because there is a homeless campground at the park. I see them sleeping at the library in the evenings, and they are hallucinating or maybe just mental illness.	Patrol our area in the evenings after the park closes and get them out of there.
Arcadia Osborn	Panhandling	Jobs/ training
Pierce Unified Neighborhood		Train police in MROP and insist the program be utilized.

<p>Pierce Unified Neighborhood</p>	<p>Some individuals choose the homeless lifestyle. The impact on businesses, neighborhoods and resources needs to be recognized and mitigated.</p> <p>We need to build the right partnerships with ethnic and faith based organizations coordinating their services and eliminating duplication of efforts.</p> <p>Not all nonprofits are solution oriented, but receive funding because the problem perpetuates. It's time to break the mutual dependency between homeless and those who serve the homeless. Just managing the problem does not solve it.</p> <p>Homelessness is not limited to 9AM to 5PM Monday through Friday.</p> <p>Our neighborhoods and businesses are paying an enormous price, because the homeless problem is not effectively addressed.</p> <p>There is a false implication that if when someone speaks out on homelessness that the person is a bigot or at least self-centered.</p> <p>Centralized services within a corridor should not be within or close to an existing neighborhood. The impact is too great.</p>	<p>A public information campaign is needed. People care and want to help. Right now we have random acts of kindness that are not solving the problem. The solution is not a handout, but an opportunity for housing, employment and mental and addiction help. Self-sufficiency should be the goal.</p>
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City Council District 7

Councilman Michael Nowakowski

Resident Comments:

District 7		
Neighborhood Group:	Issue:	Solution:
Woodland Neighborhood Association	State Department of Corrections drops off inmates and sex offenders into our neighborhood.	
Community Housing		Services that prevent homelessness.
Pioneer Cemetery	Transients & Trash	
Woodland Neighborhood Association	How is the campus being policed? City or private? Who keeps homeless safe day & night?	
Oakland Neighborhood Association	Squatters Homeless loitering at bus stops and areas along 15 th Ave. Public intoxication, drug use & mentally unstable homeless wandering on 15 th Ave.	Street activism, investment in 15 th Ave & city voucher for community investment by local community members.
Oakland Neighborhood Association	Homeless in alleys deciphering through trash and leaving the trash on the ground.	Service providers sponsor volunteer days in neighborhood clean ups quarterly.

Woodland Neighborhood Association	Sex offenders in neighborhoods, parks, city streets and downtown.	The state needs to find another way to release criminals instead of dropping them off in our neighborhoods.
Capitol Mall Association	Community solution for everyone.	Work together.
Roosevelt	Drug use & increased long-term presence of groups of transients in Roosevelt Park.	More police/ park service patrols.
Arizona Department of Education- Office of Community Outreach	Education	We're working on that and taking suggestions.
Woodland Neighborhood Association	Using our yard as a toilet, sex at our back gate, shooting up drugs in the alley, exposing themselves to my wife, theft, trying to climb in backyard, banging on window and doors, using our front faucet to strip down completely and bath.	Moving shelters. Downtown is no longer the slum it once was. It could be a tremendous tourist attraction. Tax new business to support a new shelter in a less residential and historical part of town.
Oakland Historic District	Alleys are dirty when the homeless pick at the garbage cans/ and the crime reduced to the alleys being open.	Close the alleys.
Oakland Historic Neighborhood	Transient population rummaging through alley dumpsters. Sleeping and defecating in alley.	Close alleys permanently. Put waste bins as roll outs on the street like recycle bins.
Oakland Historic District	Alley crimes, blight, and homeless.	Close alley way.
Maricopa Association of Governments	Shelter for homeless populations and integrating shelter seamlessly into neighborhood.	Greater collaboration/discussion.

Oakland Neighborhood Association	Criminals and people with many issues (emotional, physical, etc) are not separated. Homeless people seem to lack precedence over citizens.	Education and training, psychiatric issues admitted and dealt with. Inclusion of residents in all areas.
Los Osos	Waste left behind by homeless individuals.	Ask city to schedule sweeps of areas on a weekly basis. (Proactive) enforcement.
Roosevelt	Homeless population in Roosevelt Park. Drug use in alleys nearby. Violence amongst homeless population.	Sweep parks and neighborhood by law enforcement, may require changing park rules. Community Bridges involvement to find shelters.
Roosevelt	Homeless park continuously set up in Roosevelt Park- Have had mail and several potted plants stolen from patio.	More patrol of area. Direct homeless to places that can assist them.
Roosevelt Neighborhood Association		Build a new police station "outlet" at Hance Park. As city of Phoenix moves to fund park renovation. Ask Ed Zuercher, City Manager.
Roosevelt Action Association	Chronic problem for downtown neighborhoods.	
Roosevelt Action Association	Drug use & associate paraphernalia. We have 2 school age children who walk to and from school and need to walk near & around some of the downtown parks most affected.	Communication, Phx Cares sounds promising, City presentations like this to neighborhood organizations.
Woodland	Youth in the community and their rights to be safe in the neighborhood. The university park is not safe for youth after school.	I have applied for a foundation grant to bridge our neighborhoods & to provide human & leadership programming for youth 7-27 years of age.
Great Arizona Puppet Theater, Roosevelt Neighborhood	Where to send people for help.	Designated camping, low-cost housing, sanitary facilities, mental health services.
Evans Churchill	Population of homeless is growing. Camps are forming; worried it will deter others from moving to community.	Would like to find a solution that helps them too.

Roosevelt Action Association	Safety for my children! We have had people sleeping on playground (Hance & Roosevelt), found drug paraphenelia, lots of liquor/beer bottles, half of Hance is scary especially the bathrooms. Cancer Survivors Park is also unwelcoming and a place for loitering.	Increase patrols, increase clean-up, train ALL park employees on how to improve safety, create safe spaces for homeless neighbors and get rid of gang/drug loitering.
3 rd Ave & Roosevelt	The homeless have left trash in and around our property, picked through our trash and left it all over the place, urinated on the pavement, and repeatedly attempted to break into our cars by trying the door handles (this is caught on tape).	Install security cameras (and post signs that state "You are being recorded") and promptly prosecute anyone caught doing this.
Roosevelt Historic District, RAA	My #1 concern is the crime, safety and health hazards that the homeless population creates. Our police force are repeatedly saying that Mayor Greg Stanton has given direct orders to "stand down" on all crime in and around Hance Park--that is NOT helping matters either. Meanwhile those who LIVE around the park have to deal with the crime, unsafe, health hazards that the homeless problem creates. Downtown Phoenix it the worst it's been since I moved down here in 1998. Many of my neighbors around the downtown area are contemplating moving out of the City. We are going backwards. My child attends Kenilworth School and the trash around the area is horrible. The kids often want to investigate and sort through the trash to see what's in the pile(s). I often have to encourage them to stay away from the trash because it includes broken glass from beer bottles and drug paraphernalia/needles. Parents are afraid to walk through the park to pick up their kids from school. The City needs to be part of the solution not part of the problem!	<ol style="list-style-type: none"> 1. Do not allow homeless to congregate or lounge around areas where CHILDREN are likely present such as around Kenilworth School and Hance Park playground/bathroom. Residents are afraid to let their children play at the playground as the homeless have taken over the area. People including teenagers are openly using, buying, selling drugs in Hance Park. 2. I understand the homeless have to go somewhere, but I no longer feel safe taking out my garbage. 80% of the time when I take my trash to the alley, there is a homeless person out there. My trash bin is picked through almost daily/nightly and I constantly have to pick it up off the ground! Recently, a homeless person that I called the police on for sleeping on a rug in my alley with water bottles and a case of beer later the same day broke into my neighbor's house and was about to cook his meth in their kitchen. He dripped and smeared his blood throughout their house. 2. Clean up the GARBAGE daily which includes food and drink waste and drug paraphernalia. We're eventually going to have a worsened rodent problem. This is a huge health and safety issue! 3. Get residents involved in orchestrated Block Watch and garbage clean up efforts. 4. Be proactive instead of reactive! 5. Educate the public on how to and how not to deal with the various types of homeless. Discourage and educate the groups and individuals that are handing out food near the playground area at Hance Park. 6. Stop allowing other Phoenix Metropolitan cities to transport and deliver their homeless population to our City! Shameful!

<p>Roosevelt & 2nd Ave</p>	<p>I'm out walking my dog usually in the very early morning or evening when it's still dark out and I've had people yell and follow me on several occasions. I'm usually by myself so I'm concerned for my safety. People are sleeping on the porches of the homes on second ave, in Roosevelt Park, in front lawns and sometimes on the sidewalks at all times of day. I'm concerned for their health and safety especially during the extreme heat that we've been having.</p> <p>Our street, Roosevelt park, and Hance park are completely trashed with litter. While this may not be a direct result of homeless people, there does seem to be a correlation between the number of people sleeping in a given area and the amount of trash left behind.</p>	<ol style="list-style-type: none"> 1. More police patrol in early morning and late evening to address aggressive/disruptive people. 2. Provide resources about respite areas to people who are exposed to elements on extreme heat days. 3. Community clean-up volunteer efforts? Partner with ASU for service days?
<p>Roosevelt & 3rd Ave</p>	<p>That there is nowhere for them to go. There is no way to help them. Many seem to have behavioral issues and need treatment or help of some kind. I want to help them get off the street and get them help, but I don't know where to start.</p> <p>There is also a lot of trash. I live next to an alley and they go through the trash cans, the trash blows down the streets and into the yards and that is bad for plants/pets/etc. I understand why they go through the trash, but they don't put it back in the cans and it makes a mess. But if they had a place to live and a way to generate their own income, they wouldn't need to go through the trash.</p>	<p>Can we help some of them get jobs: https://www.washingtonpost.com/news/inspired-life/wp/2016/08/11/this-republican-mayor-has-an-incredibly-simple-idea-to-help-the-homeless-and-it-seems-to-be-working/?utm_term=.do69375e3aaf</p> <p>Tiny Houses http://www.wsj.com/video/tiny-homes-seattle-latest-solution-to-housing-homeless/65A495F9-2543-4F10-AC2C-246658505C33.html</p>
<p>Portland & 5th Ave</p>	<p>City need to stop closing overflow areas. Just drive down Madison and 15th Ave a human disaster. No services - like animals. We can do better. Atwater Hance Park mess with trash unkept grass and at times cannot get into bathrooms with all the homeless Laying around with trash</p>	<p>The city needs to provide safe areas and services for homeless. What the city has created is a human crime to all the homeless and residents in the community</p>

<p>Roosevelt Action Association, South Roosevelt Historic District</p>	<p>Camping out in Roosevelt Park behind our home and also in the empty houses and office building around our home . The waste-trash, fecal matter and drug paraphernalia. I'm tried of cleaning it up! Also, the crime, we've always had homeless in the area but now something has changed, they are younger, they loiter and use drugs. We moved down here three years ago from Arcadia, purchased and restored an old abandoned home. We love being down here but something has changed this year and we have a 20 year old daughter in college and a 9 year old son and worry about safety.</p>	<p>Improve services. It wasn't as bad when the overflow shelter was open and before cass moved. Now some nights there are people sleeping under the trees along 2nd Ave.</p> <p>Patrol Roosevelt Park. Make some new laws. When families don't feel safe using the park because the homeless are sleeping, drinking or doing drugs on the children's play equipment, there are problems.</p> <p>Put a police substation in Hance Park by the bridge and library. I do not even feel safe walking through the park in the middle of the day. There are all kinds of unfriendly people laying all around, either passed out or napping. ;/</p>
<p>5th Ave & Roosevelt</p>	<p>Sleeping in alley ways. Drinking in alleys. Leaving trash. Defecating in alley ways.</p>	<p>More services. More police patrols .</p>
<p>3rd Ave & Roosevelt</p>	<p>I live at the southwest corner of Hance Park and in the past two years, I have noticed a distinct change in the homeless traffic that passes by our house. Before, we would get the regulars passing by on their way to/from shelter at the same time each day as part of their routine and it wasn't concerning. There has been an increase in the traffic and it is no longer people just passing by but loitering, coming into yards, and setting up camp at night across the street at the Puppet Theatre parking lot. There has been an increase in young men and there are frequently people on drugs walking aimlessly into the street at 3rd Ave, the back of the Puppet Theatre, and into our yard. There is also an unusual amount of car traffic to the Japanese Garden parking lot, at times when the garden is closed. Basically, there is an increase in the amount and variety of homeless people and more drug activity, which makes the neighborhood feel less safe than before.</p>	<p>Sadly, I have no experience with these matters to be able to offer any helpful solutions. From personal experience, it appears that there are more people with no place to go that are in the neighborhood. I see more people with stuff and carts and more camping type activity.</p>

Roosevelt Action Association	<p>Transient population and associated issues such as drug use, crime, safety, camping in the park, trash, intimidation and threats against people, feeding in the park.</p>	<p>Roosevelt Neighborhood residents are begging for results while other long term solutions are being identified and implemented. Hance Park and neighborhood police patrols --- Specifically, increase police officer counts in southern part of Mountain view precinct and Central City Precincts; add 24 hour professional security teams that are exclusive to Hance and Civic Parks- on the ground, not in cars. Thank you for your efforts!</p>
Roosevelt	<p>Safety.</p> <p>Homeless camps in Roosevelt Park and Hance Park lead to violence against each other, as well as residents. Three stabbing victims, fatalities, and an active shooter that targeted police officers on scene this year is not a good sign.</p> <p>In addition to the parks, neighboring alleyways between 1st Ave and 5th Ave are sites of drug use and traffic.</p>	<p>Increase patrol in parks and streets to keep the transient population moving.</p> <p>Provide more community resources and mental health assistance for the homeless - possibly fund more shelters (although many outdoor residents prefer not to utilize them).</p>
3 rd Ave & Roosevelt	<p>The park on the East side of 3rdAve just south of Roosevelt. In addition, the parking lot across from this park (on the West side of 3rd Ave), just south of the retail strip along Roosevelt.</p>	<p>Cleaning up the debris in the parking lot. Unknown in the park because they just lay on whatever is there.</p>

City Council District 8

Councilwoman Kate Gallego

Resident Comments:

District 8		
Neighborhood Group:	Issue:	Solution:
Nuestro Barrios Unidos	Homeless	Outreach truck to offer water and sandwiches.
Community Housing Partnership	Resolution to age old problem & addressing issues with compassion. Kindness, common sense, and tolerance.	Practice civility
Marcos de Niza	Homeless come to Harmon Park and stay.	Health department could provide more mental health services.
Papago Vista Neighborhood Association	Yes	MROP- Det. Rusty Stuart Workable solution that helps everyone-transients, police, residents and businesses.
Marcos de Niza	Homeless came to Harmon Park and they stayed for weeks.	HUD department can help. If they want their help. A lot of them have drug addiction and mental disability.
Broadway Heritage Neighborhood Association	Blight & Homeless	

Marcos de Niza	Vagrancies/ Littering/ Camping	This is why I am here.
Marcos de Niza	Homeless around neighborhood & shootings around community.	Need to think and plan further.
Broadway Heritage Neighborhood Association	Homeless next to my home at abandon housing units. Homeless sleeping at bus stops, under bridges and on the street.	Have scattered housing throughout the valley to assist the homeless. Paid by lottery or medical marijuana taxes.